

About the Home Care Referral Registry

The Referral Registry connects caregivers with people in Washington State who receive publicly funded in-home care services.

Who can use the Referral Registry?

- Washington State residents receiving COPES or Medicaid Personal Care
- Families receiving DDA Respite Care
- Caregivers
- Case Managers & Social Workers

Benefits of using the Registry

- Choice in hiring a caregiver
- Greater access to qualified caregivers
- Local support from Registry Coordinators



How Does the Referral Registry Work?

Eligible, pre-screened caregivers enroll on the Referral Registry specifying their availability, preference, and experience.

Consumers, families, or case workers contact the Registry to request referrals for available caregivers.

The Referral Registry generates a list of caregivers who best match the consumer's needs and preferences and are available for work.

The consumer interviews caregivers from the list and may choose to hire a caregiver or ask for another list.



In Their Own Words

"The Registry personnel are dependable, professional and assisted me on a number of occasions. I will use them again."

-Consumer

"I was interviewing a provider within 6 hours of request. Hired one out of three possibilities. In the past I ran an ad in the paper, interviewed around 25 people and hired the wrong person. What a relief I met you when I did!"

-Consumer

"You are fantastic! You've helped me find clients and I appreciate it."

-Caregiver

"The Registry helps make my job more efficient and we have a good success rate for clients getting IPs hired."

-Case Manager





For local information contact:

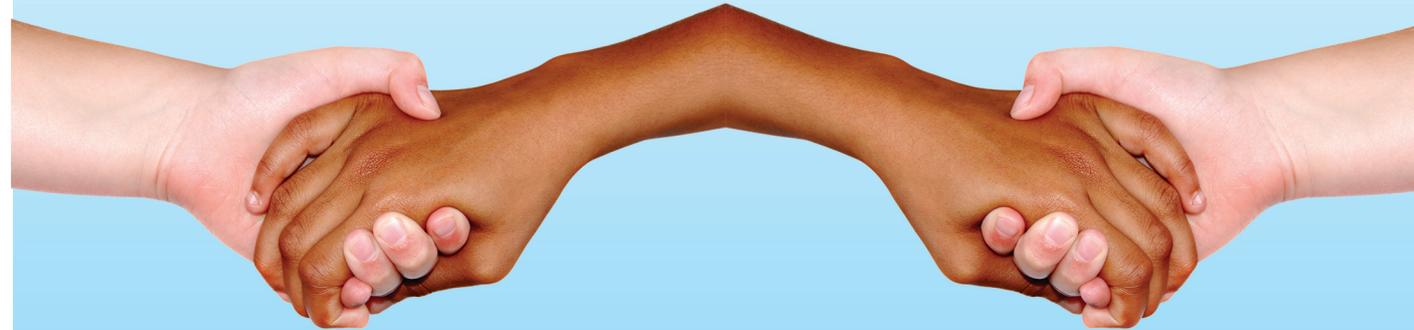


Who We Are

The Referral Registry combines web-based tools with support from local staff to help match consumers and pre-screened caregivers based on individual needs and preferences.

Services are available throughout the State of Washington for qualified caregivers and eligible consumers.

Contact a Registry Coordinator near you: **800-970-5456**



The Home Care Referral Registry offers Consumers the opportunity to choose their own pre-screened caregiver.

The Referral Registry is a free service connecting caregivers with people in Washington State who receive publicly funded in-home care services.

The Referral Registry connects
Caregivers with Clients

800-970-5456 | www.hcrr.wa.gov