



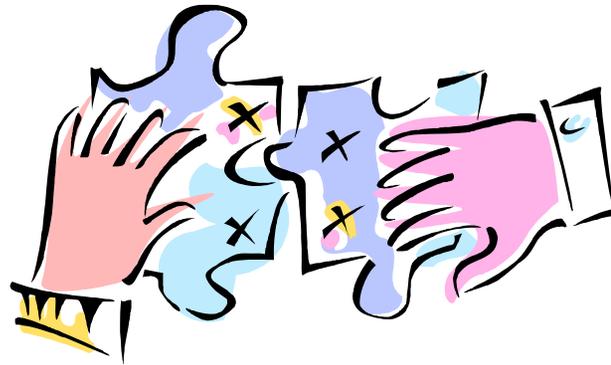
REFERRAL REGISTRY
of Washington State

An Introduction to the Home Care Referral
Registry of Washington State

Home Care Referral Registry (HCRR)

What is the Referral Registry?

- The Referral Registry is a web-based service, used to match the in-home care needs of consumer-employers with pre-qualified, pre-screened individual providers that are ready to work.



Consumer-Employers

Individual Providers

Home Care Referral Registry (HCRR)

Who can use the Referral Registry?

- Employer/Consumers who are receiving COPES or Medicaid Personal Care services through DSHS
- A person representing the Consumer
- Individual Providers (IP's)
- Case Managers/Social Workers



Home Care Referral Registry (HCRR)

What are the benefits of using the Registry?

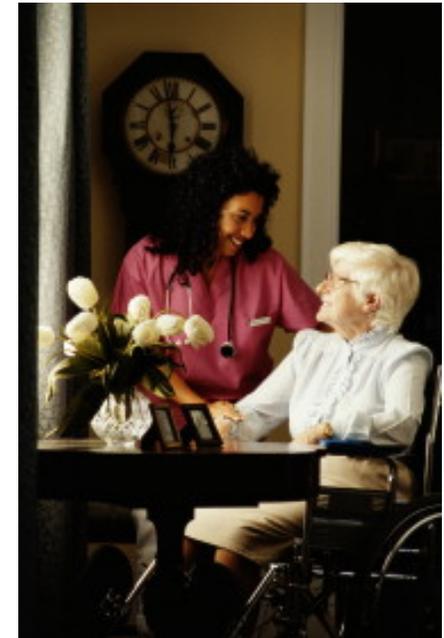
- Screening of each individual provider (IP).
- Up-to-date information on IP's ready to work.
- Provides consumers-employers with more choice and independence.



Home Care Referral Registry (HCRR)

How Does the Registry Work?

- Individual Providers can visit or call their local Home Care Referral Registry (HCRR) center to submit an application specifying personal care tasks they are willing to do, availability and clientele they are willing to serve.



Home Care Referral Registry (HCRR)

How the Registry Works...

- Consumers-employers and/or their Case Manager/Social Worker can call or visit their local HCRR center to submit a referral application stating their needs and preferences. Case Managers/Social Workers verify client's eligibility.



Home Care Referral Registry (HCRR)

How the Registry Works...

- The ***Referral Registry*** generates a list of individual provider names based on the best-match criteria.
- A Referral Registry Coordinator sends the list to the employer/consumer who is responsible for interviewing and selecting their Individual Provider!



Home Care Referral Registry (HCRR)

Contact a Registry Coordinator in Your Area

- Individual Providers looking for work or considering working in this field, Registry Coordinators are available to help you with the process of enrolling onto the Referral Registry.
- Consumer-employers can contact a Registry Coordinator or ask your Case Manager about hiring an individual provider from the Referral Registry.





REFERRAL REGISTRY
of Washington State

REFERRAL REGISTRY SERVICE AREAS & LOCATIONS IN WASHINGTON STATE



Contact the Home Care Referral Registry in your area: 1-800-970-5456