



## *Frequently Asked Questions About the Home Care Referral Registry*

### ***What is the Home Care Referral Registry?***

The Home Care Referral Registry is a web-based service, used to match those who need in-home long-term care services with pre-qualified, pre-screened Individual Providers that are ready to work.

### ***How does it work?***

**Individual Providers** can visit or call their local Home Care Referral Registry (HCRR) center to submit an application specifying personal care tasks they are willing to do, availability to work and clientele they are willing to serve.

**Consumers-employers** and/or their Case Manager/Social Worker can call or visit their local HCRR to submit a referral application stating their needs and preferences. Case Managers/Social Workers verify client's eligibility.

**The Home Care Referral Registry** then generates a list of Individual Provider names based on the best-match criteria. The list is sent to the employer-consumer who interviews and selects their Individual Provider!

### ***Who can use the Referral Registry?***

- ✓ Consumer-employers who are receiving CFC, COPES or MPC services through DSHS
- ✓ A person representing the employer-consumer
- ✓ Case Managers/Social Workers

### ***Why should I use the Home Care Referral Registry?***

There are options for choice and independence. Each Individual Provider has been pre-screened. Individual Providers have opportunities for employment.

### ***What's the next step?***

Call your local Registry at 800-970-5456. Request an application and information on how to enroll on, or request a referral from the Home Care Referral Registry.

*For more information contact the Home Care Referral Registry Center in your area at:  
800-970-5456*